erm4sn

Entity Relationship Model for ServiceNow
Eliminate complexity Improve efficiency

The leading visualization tool for ServiceNow
Get to know erm4sn

erm4sn takes your company's raw data from ServiceNow and offers you a clear-cut visual overview of your data model in a browsable format.

This puts you in the driver's seat, allowing you to integrate, develop and manage your data yourself without having to send a ticket your ServiceNow department every time you need information.

Plus, erm4sn's easy-to-use visual comparison features save you time by letting you pinpoint issues and make the right changes quickly and efficiently.
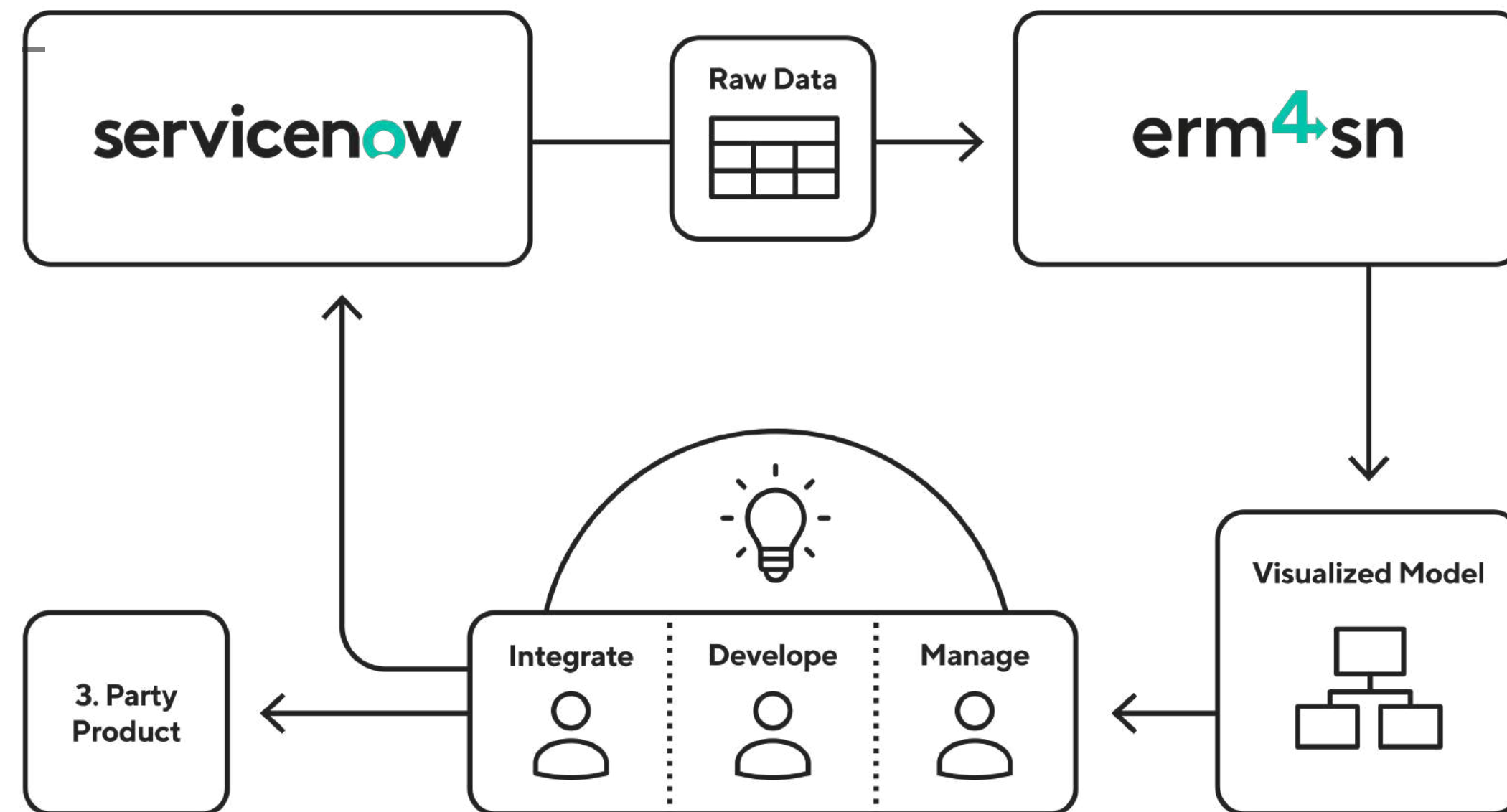
So, you can stop wasting time and start working smarter with ServiceNow.
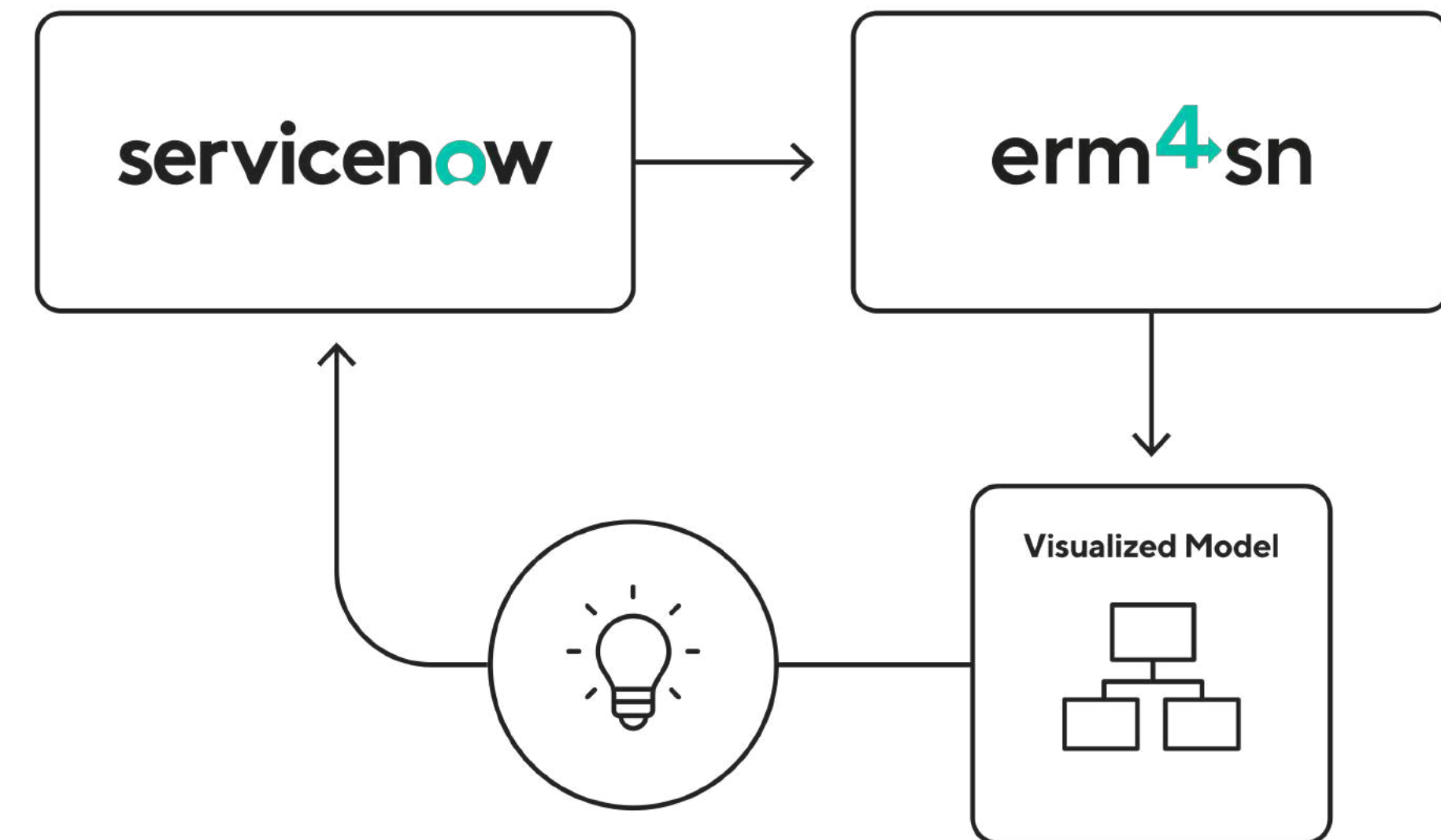
How it works
Enhance efficiency with erm4sn

erm4sn

erm4sn is the easy, effective way for you to view and analyze your ServiceNow data model.

Our application connects with your ServiceNow instances to provide you with a clear visual overview, so you can work smarter and more efficiently.

Browse the data model, compare changes and pinpoint compatibility issues: with erm4sn, you can get the most out of ServiceNow.

Use Case :
Data Integration

Requirement

Data Integration with external reporting application

Challenges

– **Where is the data located inside of ServiceNow?**

– **Which tables need to be integrated?**

Solutions with erm4sn

– erm4sn makes it easy to explore the ServiceNow schema, determine tables, attributes and relationships

– ServiceNow and external teams have access to all relevant information without the need of admin permissions

Use Case :
Data Integration

Estimated per analyses time saved: 2 hours

source: demo.erm4sn.com

Use Case :
Analyze the schema

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Requirement

# Gain insight into ServiceNow's internal data structure

Challenges

– **What tables, attributes, relationships are relevant?**

– **How are tables related and correctly joined?**

Solutions with erm4sn

– The erm4sn hierarchical table feature offers you a clearly structured overview of your data in an easy-to-use, browsable format.

– Design and plan changes in professional tools like Enterprise Architect or DrawIO

Use Case :
Analyze the schema

Estimated per analyses time saved: 4 hours

source: demo.erm4sn.com

Use Case :
Platform upgrade

erm**4**sn
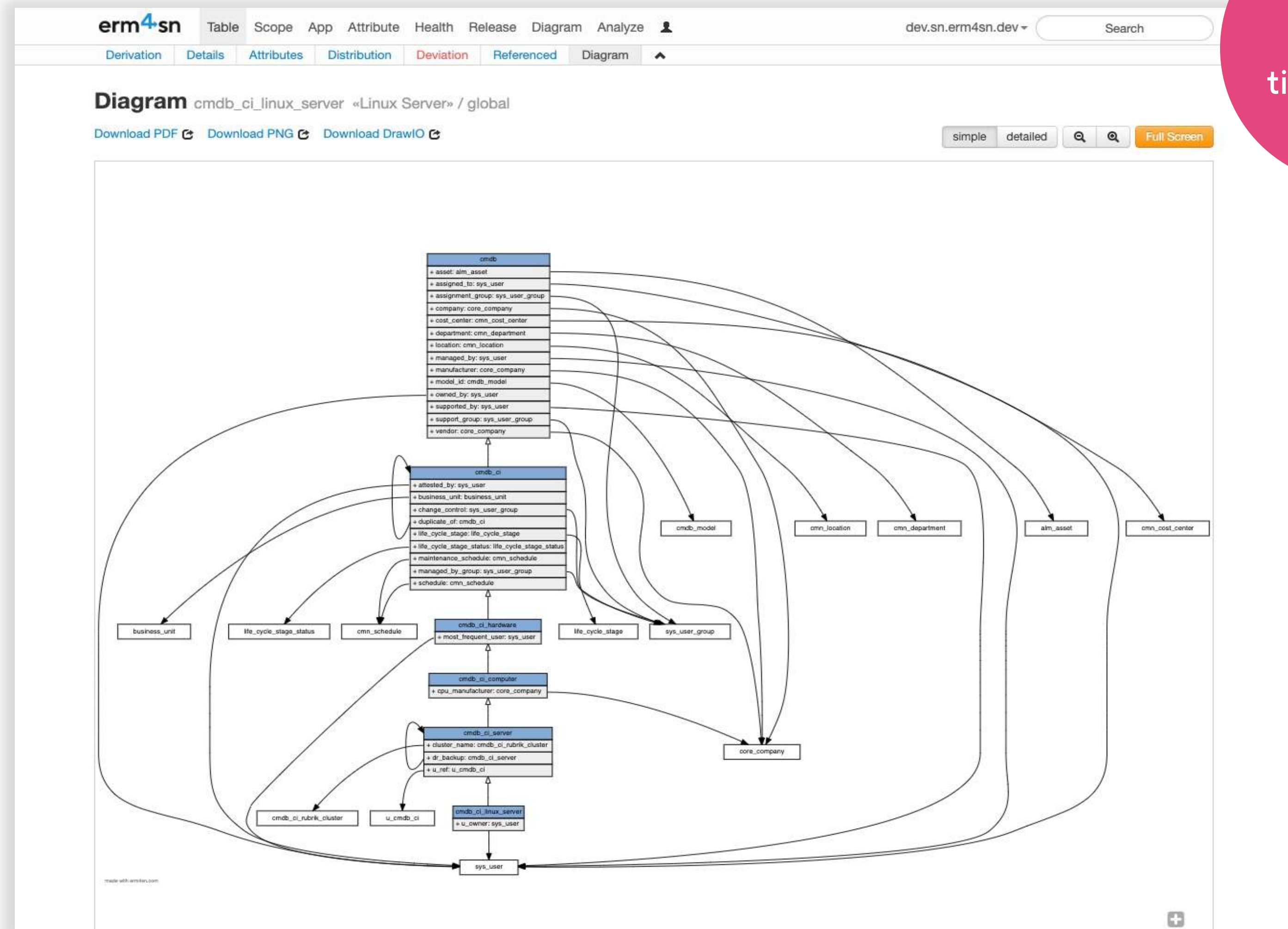
Requirement

Estimate the business impact of a platform upgrade

Challenges

- **What data model changes have an impact on the existing business processes?**

- **What are the estimated costs to align 3rd party applications with the new ServiceNow release?**

Solutions with erm4sn

- erm4sn's Instance Comparison feature allows you to compare and report the data models differences across multiple versions of ServiceNow within seconds.

- The Release feature gives detailed insights of data model modifications over time and shows who changed what and when..

Use Case :
Platform upgrade

Estimated per analyses time saved: 10 hours

source: demo.erm4sn.com

Features for all needs
Understand ServiceNow

erm4sn
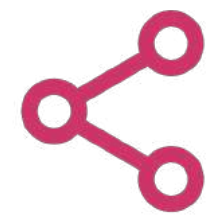
Table structure, inheritance and relationships

Application structure
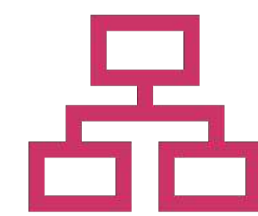
UML Entity Relationship Diagrams

Table distribution

Column deviation

Table column change history

Platform upgrade

Consistency check

Instance comparison

Schema Health

Release comparison

Excel download

What our customers say
Meet the users

"

I am amazed by the amount of time my team can save with erm4sn.
What used to take days, now only takes minutes. It pulls all the complex and hidden information from the depths of ServiceNow and puts it into an easily readable and understandable form.

Henry Grimm
Product Owner
Swiss Re

"

erm4sn is an important companion in our work at Swisscom with ServiceNow. There is no faster way, to get an in-depth picture of how ServiceNow works and how the dots are connected.
And the instance comparison feature is outstanding!

Richard Scheller
Senior Software Architect
Swisscom

erm4sn

Start your trial
Get started with erm4sn

erm4sn

Do you want to visualize your own ServiceNow data?

Evaluate erm4sn professional for 30 days and experience how erm4sn can help you save time and increase efficiency.

https://www.erm4sn.com/try-it/

Test erm4sn right away!

Use erm4sn free of charge based on standard PDI instances at any time!

https://demo.erm4sn.com/

Distributed by
Bosshard & Partner

bosshard partner

We have teamed up with Bosshard & Partner, an IT recruitment agency based in Switzerland with more than 25 years of experience in the industry.

We chose to partner with B&P because, at erm4sn, we know how important trust is to a successful working relationship.

erm4sn is proud to count on B&P as its distribution partner for its Swiss-made software.

But that's not all: with Bosshard & Partner, erm4sn also gains access to B&P's roster of expert IT specialists for installing and operating erm4sn, as well as for product training. With its extensive network of IT professionals, ServiceNow specialists and partners across Germany, Austria and Switzerland, B&P is the perfect partner for erm4sn.

Together, we look forward to helping ensure your future success.

An experienced IT team

Boris Moers

CEO and
Founder erm4sn

– Extensive experience in ServiceNow
  development since 2009

– Over 24 years of in-depth software
  development expertise

Hanspeter Himmel

Distribution Partner and
CEO Bosshard & Partner

– Managing Director and owner of
  Bosshard & Partner for over 11 years

– operating in the banking and
  insurance sector for 25 years

Udo Jäger

Product Ambassador and
Business Solution Architect

– 35 years of IT experience in the areas
  of sales consulting and –leadership

– Passionate about the profession and
  the joy of success with our customers

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Thank You

www.erm4sn.com